

August 2021

Museum Reopening Temporary Measures in Place

“Guidelines for Docents”

Fall 2021

Docent Guidelines for Museum Entry:

- Docents are free to individually visit any of the open galleries/exhibits as members and should obtain their member ticket in advance online. Please refrain from wearing your docent badge during your visit.
- Docents are not allowed onsite to conduct any type of docent business or docent related activities. This includes any type of private tour for a small group.
- All on-site education programs have been canceled through at least September of this year.
- If a docent believes they need to be onsite for an essential purpose only, please notify Sheila Pressley (spressley@famsf.org) and Cynthia Inaba (cinaba@famsf.org) one week in advance with the date, time frame, and purpose of visit. The visit will need to be approved and scheduled by facilities staff. You will also need to conduct an online COVID self-health check which will be provided by Cynthia.
- **The tower, including the docent office and library, are closed to everyone including staff and docents.**

Important Safety Guidelines:

- Everyone is encouraged to obtain their tickets in advance online. Anyone without a ticket will be required to wait outside of the building and purchase through a low touch purchasing system with our Visitor Experience staff, provided we have capacity.
- Safely protocols will require you to wear a mask at all times while visiting the galleries/exhibits inside the museums, maintain social distancing, and follow directional signage and instructions by museum staff.
- Overall capacity is still reduced in both buildings.
- Please note the Concourse garage and Fulton Street Entrance will be open, but JFK remains closed for now.
- Many of the non-public facing staff will continue to work remotely in compliance with health related City and County of San Francisco recommendations and guidelines.
- The de Young Observation Level, Coat Check, de Youngsters Studio, and Piazzoni Murals Room will remain closed. The de Young and Legion cafés are open.
- And remember, if you are showing [COVID-19 symptoms](#), please stay home. This is critical to the health and safety of our staff and communities. Staff is available to help rebook your tickets for a later date at no extra charge via phone at 800.777.9996 for members.

Questions: Cynthia Inaba – cinaba@famsf.org or Sheila Pressley – spressley@famsf.org